

Even after the Covid-19 public health crisis forced the island's roadworthiness test centre (ITV), a service of the Consell de Formentera, to close from mid-March to 11 May, the centre will cap the year with a waiting list of zero.

Between twenty and thirty drivers waited for appointments as 2020 began, and when the ITV reopened in May arrangements had to be made to inspect the nearly 350 rental cars whose original testing dates had overlapped with the closure. Inspection services councillor Antonio J. Sanz said applause for ITV personnel was in order in view of the "extremely complicated year" and called recruitment of a third mechanic and reorganisation of work "essential" to successfully shaving the list of local drivers awaiting appointments down to zero and improving customer service. Sanz pointed out that the waiting list has stood at zero since September, and he underscored plans in 2021 to incorporate new equipment in order to further improve service.

At 1,542 inspections, July was the service's busiest month, while 28 September was its busiest single day, with staff logging a total of 108 inspections. All told, nearly six thousand vehicles have been tested in the last twelve months.

The Formentera ITV employs three mechanics and two administrative assistants. The service is open Monday to Friday from 7.30am to 2.00pm, and this year afternoon appointments on Thursdays were added as well. The centre remains open until 8.30pm on those days.

To request an appointment for a vehicle roadworthiness test, call 971 32 31 30 or send an email to <u>itv@conselldeformentera.cat</u>.

31 December 2020 Communications Department Consell de Formentera